

# Container Maintenance Events

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### DOCUMENT ACCESS

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# Container Maintenance Events

## Overview

In manufacturing, containers and carriers used to store and transport products can degrade over time, potentially leading to quality issues, reduced yield, and increased operational costs.

Implementing regular preventive maintenance, including routine inspections, cleaning, and refurbishment, helps significantly extend container lifespans and ensures consistent performance. Without proper maintenance, containers may deteriorate, requiring costly replacements and causing disruptions to manufacturing processes.

Critical Manufacturing MES helps manage container maintenance proactively. When creating or managing a Resource in the MES, activating the **Enable Container Maintenance Events** option allows the system to automatically track container usage through predefined maintenance counters. These counters increment each time one of the following operations occurs:

Operation	Event
Add Container to Container	Associate First
Add Material to Container	Associate First
Dock Container	Dock
Empty Container	Disassociate Last
Manage Container Positions	Associate First & Disassociate Last
Remove Container from Container	Disassociate Last
Remove Material from Container	Disassociate Last
Track-In Material	Track In
Transfer Container Between Containers	Associate First & Disassociate Last
Transfer Material Between Containers	Associate First & Disassociate Last
Undock Container	Undock
Ship Material	Ship

Table: Events that can be associated to each Container-related operation.

## Real Use Case

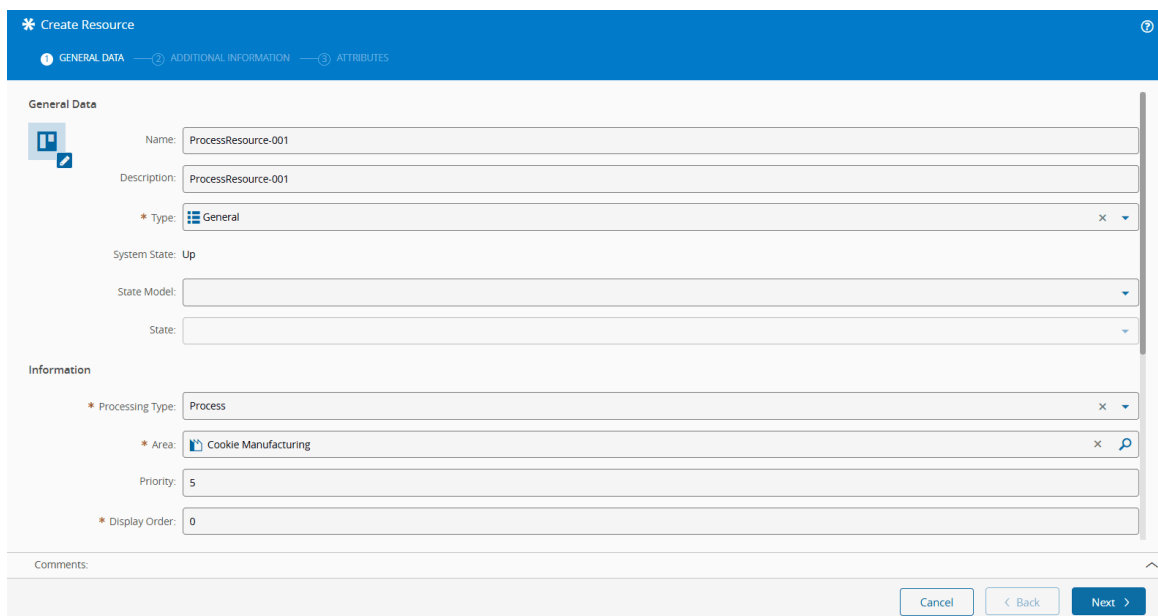
Follow the steps below to understand how to use the Enable Container Maintenance Events feature using Critical Manufacturing MES.

## Creating a Resource

To start managing Container maintenance events, you first need to create and configure a Resource. Navigate to the **Resource** entity within the **Business Data** menu and select **New** from the button ribbon. Provide the following details in the General Data step of the **Create Resource** wizard:

- Name - add a name for the Resource (for example, `ProcessResource-001`).
- Type - choose a value from the `ResourceType` Lookup Table (for example, `General`).
- Processing Type - select either `Process` or `Line` from the dropdown (for example, `Process`).
- Area - choose the desired Area (for example, `Cookie Manufacturing`).

Select **Next** to continue.

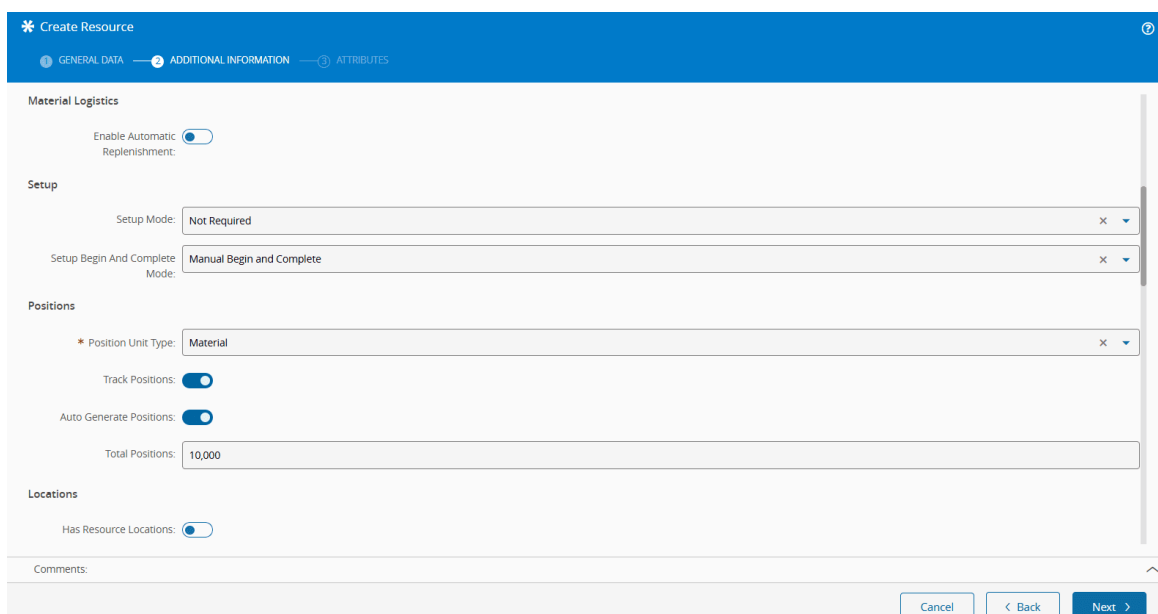


The screenshot shows the 'Create Resource' wizard in the 'GENERAL DATA' step. The form includes the following fields:

- Name:** ProcessResource-001
- Description:** ProcessResource-001
- \* Type:** General (dropdown menu)
- System State:** Up
- State Model:** (dropdown menu)
- State:** (dropdown menu)
- Information** section:
  - \* Processing Type:** Process (dropdown menu)
  - \* Area:** Cookie Manufacturing (dropdown menu with search icon)
  - Priority:** 5
  - \* Display Order:** 0
- Comments:** (text area)
- Navigation:** Cancel, < Back, Next > buttons.

Once in the Additional Information step, add the following information:

- Position Unit Type - choose `Material` as the Resource position unit type.
- Enable Container Maintenance Events - activate this toggle to enable container tracking.



The screenshot shows the 'Create Resource' wizard in the 'ADDITIONAL INFORMATION' step. The form includes the following fields:

- Material Logistics** section:
  - Enable Automatic Replenishment:** (toggle switch, currently on)
- Setup** section:
  - Setup Mode:** Not Required (dropdown menu)
  - Setup Begin And Complete Mode:** Manual Begin and Complete (dropdown menu)
- Positions** section:
  - \* Position Unit Type:** Material (dropdown menu)
  - Track Positions:** (toggle switch, currently on)
  - Auto Generate Positions:** (toggle switch, currently on)
  - Total Positions:** 10,000
- Locations** section:
  - Has Resource Locations:** (toggle switch, currently on)
- Comments:** (text area)
- Navigation:** Cancel, < Back, Next > buttons.

## Other Information

Create Resource

1 GENERAL DATA

2 ADDITIONAL INFORMATION

3 ATTRIBUTES

Other Information

Enable Container Maintenance Events: ☒

Enable Request MAO on State Change: ☒

Resource Group:

Propagate Up: ☒

Validate Down: ☒

Automation

\* Mode:

Address:

Job Management: ☒

Recipe Download: ☒

Recipe Upload: ☒

Comments:

Cancel

< Back

Next >

### Note

Additional configurations can be set when creating a Resource, but for simplicity, only key configurations relevant to this scenario are shown. For detailed information, see [Create Resource](#) and [How to: Create a Resource](#).

Select **Next** to proceed to the Attributes step. For more information, see [Attributes](#). If no attributes are defined, select **Create** to complete the operation.

## Creating a Sub-Resource

Now, create a Sub-Resource for your `ProcessResource-001`. Follow similar steps as above and enter the following information:

- Name - add a name for the Resource (for example, `LoadPort-0001`).
- Type - choose a value from the [ResourceType](#) Lookup Table (for example, `General`).
- Processing Type - choose the `Load Port` processing type.
- Area - choose the same Area as chosen for the `ProcessResource-001` (in this example, `Cookie Manufacturing`).

Select **Next** to continue.

**Create Resource**

1 GENERAL DATA — 2 ADDITIONAL INFORMATION — 3 ATTRIBUTES

**General Data**

Name: LoadPort-0001

Description: LoadPort-0001

\* Type: General

System State: Up

State Model:

State:

**Information**

\* Processing Type: Load Port

\* Area: Cookie Manufacturing

Priority: 5

\* Display Order: 0

Comments:

Cancel < Back Next >

Once in the Additional Information step, add the following information:

- Load Port Type - choose the load port type from the dropdown (for example, `Input`).
- Position Unit Type - choose `Container` as the Resource position unit type.

**Create Resource**

1 GENERAL DATA — 2 ADDITIONAL INFORMATION — 3 ATTRIBUTES

**Material Tracking**

Allow Product Mix: ☒

Restrict to Form: Material Form

Material Sort Rule Set: Sort Rule Set

Dispatch List Maximum Size:

**Load Port Information**

\* Load Port Type: Input

**Positions**

\* Position Unit Type: Container

Container Type: Container Type

Track Positions: ☒

Auto Generate Positions: ☒

Comments:

Cancel < Back Next >

After creating the Sub-Resource, in the Structure section of the Details view, choose the **Manage** button. This will open the **Manage Resource Structure** wizard. Add `ProcessResource-001` as Parent Resource to `LoadPort-0001` and select **Update** to complete the operation, as shown in the image below. For more information, see [How to: Manage Resource Structure](#).

Manage Resource Structure

LoadPort-0001 (Up)

Manage Structure

RESOURCE	PARENT RESOURCES
Parent Resources 1 Resource	ProcessResource-001
Sub-Resources 0 Resources	

Parent Resources Details

\* Resource: ProcessResource-001

Description: ProcessResource-001

Processing Type: Process

State:

Comments:

Cancel

Update

## Creating a Container

After creating the Resource and Sub-Resource, create a Container. So, navigate to the **Container** entity within the **Business Data** menu and select **New** from the top ribbon. Provide the following details in the General Data step of the **Create Container** wizard:

- Name - add a name for the Container (for example, `Container-0001`).
- Type - choose a value from the `ContainerType` Lookup Table (for example, `Carrier`).
- Facility - choose a Facility that contains the Area previously defined for the Resource and Sub-Resource (in this example, `Cookie Factory`).
- Position Unit Type - choose the `Resource` position unit type.
- Total Positions - define the total number of positions for the Container (for example, `10`).

### General Data & Information

Create Container

GENERAL DATA

ATTRIBUTES

General Data

Name: Container-0001

Description: Container-0001

\* Type: Carrier

System State: Available

State Model:

State:

Information

\* Facility: Cookie Factory

Vendor: Container Vendor

Vendor ID:

Positions

Comments:

Cancel

< Back

Next >

## Positions

Create Container

GENERAL DATA

ATTRIBUTES

Positions

Position Unit Type:

☐ Material
 ☐ Container
 ☒ Resource

Auto Generated:

☒

Unlimited:

☐

\* Total Positions:

10

\* Capacity Validation Mode:

None

Allow Mixed Types:

☒

\* Orientation:

None

Position Sorting:

☒ Ascending
 ☐ Descending

Comments:

Cancel

< Back

Next >

### Note

Additional configurations can be set when creating a Container, but for simplicity, only key configurations relevant to this scenario are shown. For detailed information, see [Create Container](#) and [How to: Create a Container](#).

Select **Next** to proceed to the Attributes step. For more information, see [Attributes](#). If no attributes are defined, select **Create** to complete the operation.

## Adding a Container to a Resource

Afterwards, add the Container you created to the Sub-Resource `LoadPort-0001`. First, add a new entry to the [ContainerResourceRelation](#) Generic Table, specifying the chosen Container Type (in this example, `Carrier`) and the matching Resource Type (in this example, `Carrier`). Confirm by selecting **Add** to complete this association.

+ Add Container Resource Relation Record(s)

ContainerResourceRelation (Active)

Record(s)

Record #1

ContainerType: Carrier | ResourceType: General

Container Resource Relation

\* Container Type: Carrier

\* Resource Type: General

Comments:

Cancel

Add

Next, navigate to the `Container-0001` page and select the **Manage Positions** button from the top ribbon. Since the **Container** was previously configured with a `Resource` position unit type, you will now be able to add **Resources** in the **Container Positions** wizard. Add the `LoadPort-0001` Resource to the first position of `Container-0001`. Select **Update** to finalize the operation.

Container Positions

Container-0001 (Available)

Container Positions (Used 1/10)

1 LoadPort-0001

2 Empty

3 Empty

4 Empty

5 Empty

6 Empty

7 Empty

8 Empty

9 Empty

10 Empty

Position Details

\* Position: 1

Resource: LoadPort-0001

Description: LoadPort-0001

Type: General

System State: Up

State:

Comments:

Cancel

Update

## Creating a Maintenance Plan

To create a Maintenance Plan, first [create a Change Set](#) or select an existing one. For more information, see [Change Set](#).

After choosing the Change Set, add the following details to the General Data of the **Create Maintenance Plan** wizard:

- Name - enter a name for the Maintenance Plan (for example, `MaintenancePlan-0001`).
- Type - choose a value from the [MaintenancePlanType](#) Lookup Table (for example, `Standard`).

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**Create Maintenance Plan**

CHANGE SET — 1 GENERAL DATA — 2 ATTRIBUTES

**General Data**

Name: MaintenancePlan-0001

Revision: Name can be automatically generated or you can enter a name of your choice

Description: MaintenancePlan-0001

\* Type: Standard

Comments:

Cancel < Back Next >

Select **Next** to proceed to the Attributes step. For more information, see [Attributes](#). If no attributes are defined, select **Create** to complete the operation.

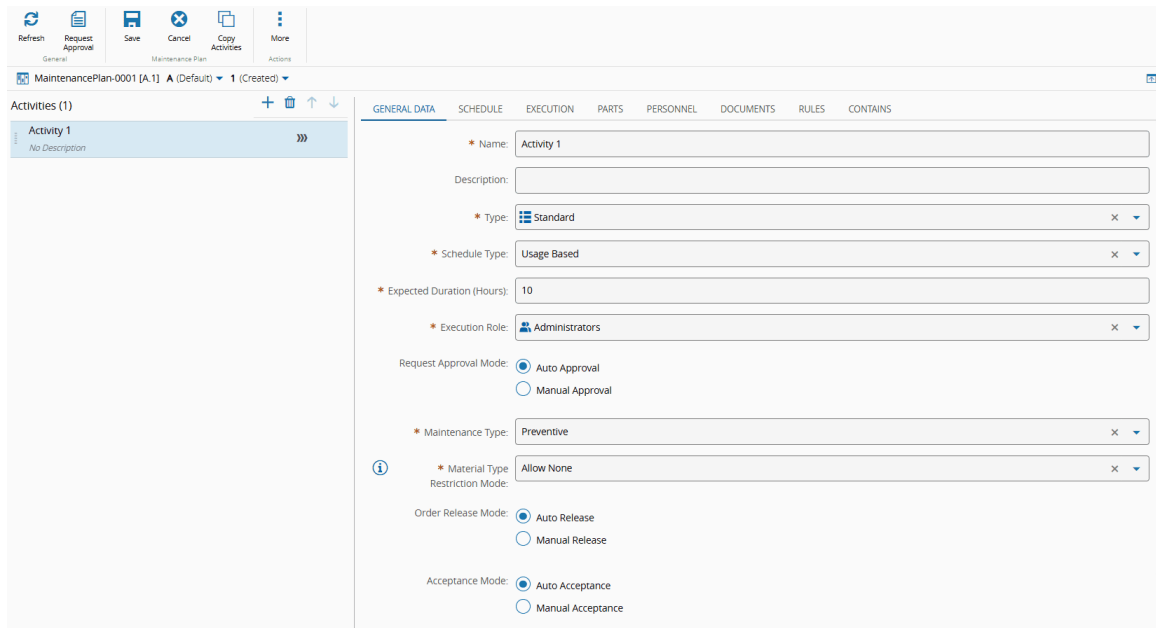
## Adding Maintenance Activities

Add two Maintenance Activities to the Maintenance Plan you just created by selecting the **Edit** button from the top ribbon, followed by the + icon on the left panel. Use the configurations described below.

### Activity 1

General Data tab:

- Name - enter a name for the Maintenance Activity (for example, **Activity 1**).
- Type - choose a value from the **MaintenanceActivityType** Lookup Table (for example, **Standard**).
- Schedule Type - choose **Usage Based** as the schedule type.
- Expected Duration - define the estimated time to complete the Maintenance Activity (for example, **10** hours).
- Execution Role - specify the user role responsible for executing the activity (for example, **Administrators**).
- Maintenance Type - choose the Maintenance type from the dropdown (for example, **Preventive**).
- Material Type Restriction Mode - specify if there are restrictions for the Material type (in this example, **Allow None**).



Activities (1)

Activity 1  
No Description

GENERAL DATA

\* Name: Activity 1

Description:

\* Type: Standard

\* Schedule Type: Usage Based

\* Expected Duration (Hours): 10

\* Execution Role: Administrators

Request Approval Mode: ☒ Auto Approval ☐ Manual Approval

\* Maintenance Type: Preventive

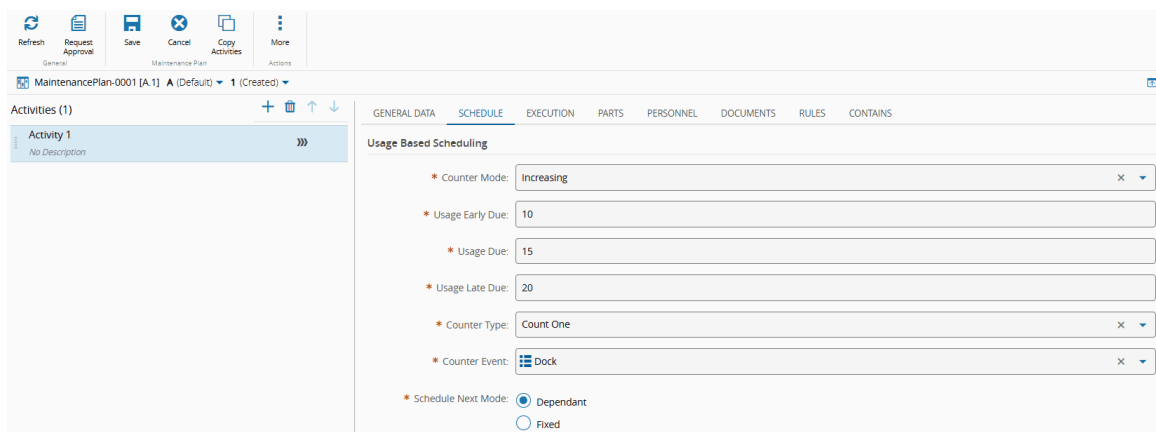
\* Material Type Restriction Mode: Allow None

Order Release Mode: ☒ Auto Release ☐ Manual Release

Acceptance Mode: ☒ Auto Acceptance ☐ Manual Acceptance

#### Schedule tab:

- Counter Mode - indicate the counter behavior (in this example, **Increasing**).
- Usage Early Due - define the threshold at which maintenance is recommended to start earlier than scheduled (for example, **10**).
- Usage Due - define the exact event count at which maintenance becomes due (for example, **15**).
- Usage Late Due - define the threshold at which maintenance is considered overdue (for example, **20**).
- Counter Type - specify how the events are counted towards maintenance scheduling (in this example, **Count One**).
- Counter Event - specify the event triggering the counter increment from **MaintenanceManagementEvent** Lookup Table (for example, **Dock**).
- Schedule Next Mode - indicate if the subsequent Maintenance Activities depend on completing the current activity (in this example, **Dependant**).



Activities (1)

Activity 1  
No Description

SCHEDULE

Usage Based Scheduling

\* Counter Mode: Increasing

\* Usage Early Due: 10

\* Usage Due: 15

\* Usage Late Due: 20

\* Counter Type: Count One

\* Counter Event: Dock

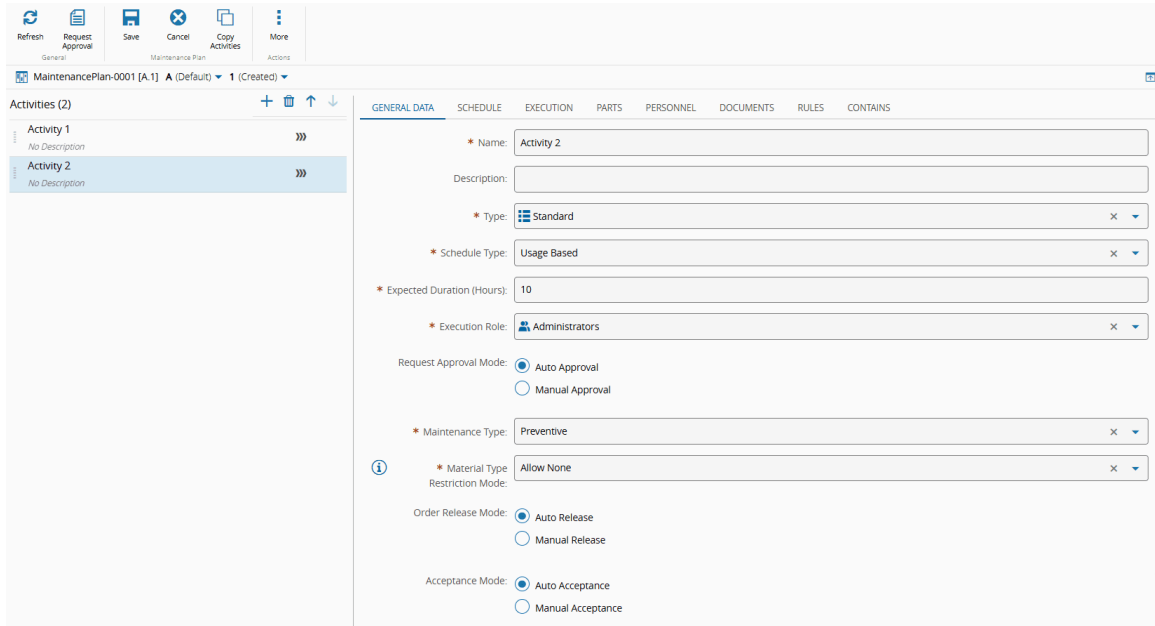
\* Schedule Next Mode: ☒ Dependant ☐ Fixed

#### Activity 2

#### General Data tab:

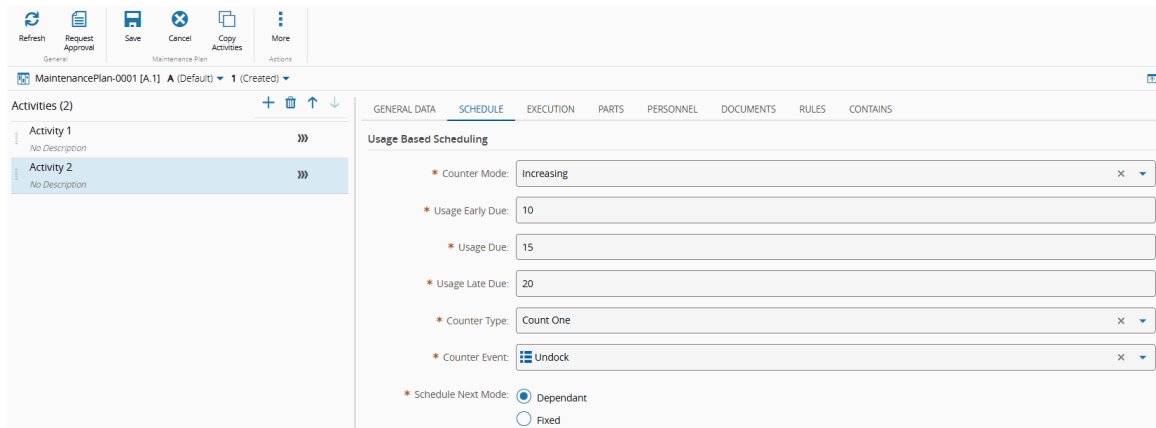
- Name - enter a name for the Maintenance Activity (for example, **Activity 2**).

- Type - choose a value from the [MaintenanceActivityType](#) Lookup Table (for example, `Standard`).
- Schedule Type - choose `Usage Based` as the schedule type.
- Expected Duration - define the estimated time to complete the Maintenance Activity (for example, `10` hours).
- Execution Role - specify the user role responsible for executing the activity (for example, `Administrators`).
- Maintenance Type - choose the Maintenance type from the dropdown (for example, `Preventive`).
- Material Type Restriction Mode - specify if there are restrictions for the Material type (in this example, `Allow None`).



#### Schedule tab:

- Counter Mode - indicate the counter behavior (in this example, `Increasing`).
- Usage Early Due - define the threshold at which maintenance is recommended to start earlier than scheduled (for example, `10`).
- Usage Due - define the exact event count at which maintenance becomes due (for example, `15`).
- Usage Late Due - define the threshold at which maintenance is considered overdue (for example, `20`).
- Counter Type - specify how the events are counted towards maintenance scheduling (in this example, `Count One`).
- Counter Event - specify the event triggering the counter increment from [MaintenanceManagementEvent](#) Lookup Table (for example, `Undock`).
- Schedule Next Mode - indicate if the subsequent Maintenance Activities depend on completing the current activity (in this example, `Dependant`).



The screenshot shows the 'MaintenancePlan-0001 [A:1]' configuration window. The 'SCHEDULE' tab is active, displaying 'Usage Based Scheduling' settings. The left sidebar shows 'Activities (2)' with 'Activity 1' and 'Activity 2'. The main panel contains the following settings:

- \* Counter Mode: Increasing
- \* Usage Early Due: 10
- \* Usage Due: 15
- \* Usage Late Due: 20
- \* Counter Type: Count One
- \* Counter Event: Undock
- \* Schedule Next Mode: ☒ Dependant, ☐ Fixed

#### Note

Additional configurations can be set when adding Maintenance Activities, but for simplicity, only key configurations relevant to this scenario are shown. For detailed information, see [Create Maintenance Plan](#), [How to Create a Maintenance Plan](#), and [How to Add Maintenance Activities](#).

Finally, set the Maintenance Plan you created Effective.

### Associate a Maintenance Plan with a Container

Next, associate the `MaintenancePlan-0001` with `Container-0001` by selecting the **Associate With** button from the top ribbon and choose **Container**. Add the Maintenance Activities associated to the Maintenance Plan you have created and choose the Owner Role (in this example, `Administrators`). For more information, see [How to Associate an MP with an Entity](#).

#### Container

Associate Maintenance Plan with Container

CONTAINER
ACTIVITIES
GENERAL DATA

MaintenancePlan-0001 [A.1] / MaintenancePlan-0001

Container
+

CONTAINER	BASE DATE
Container-0001	

Container Details

\* Container: Container-0001

Base Date: MM/dd/yyyy HH:mm PP

Schedule Mode:
☒ Earliest
☐ Latest

Apply Same Date To All Container

Comments:

Cancel
Back
Next

## Activities

Associate Maintenance Plan with Container

CONTAINER
ACTIVITIES
GENERAL DATA

MaintenancePlan-0001 [A.1] / MaintenancePlan-0001

Activities

CONTAINER	ACTIVITY	BASE DATE/COUNTER
Container-0001	Activity 1 Usage Based	0
	Activity 2 Usage Based	0

Usage Based Scheduling

Usage Counter: 0

Counter Type: Count One

Counter Event: Undock

Activity Details

Activity: Activity 2

Description:

Schedule Type: Usage Based

Comments:

Cancel
Back
Next

## General Data

Associate Maintenance Plan with Container

CONTAINER
ACTIVITIES
GENERAL DATA

MaintenancePlan-0001 [A.1] / MaintenancePlan-0001

General Data

\* Owner Role: Administrators

Distribution List:

Comments:
^

Cancel
< Back
Associate

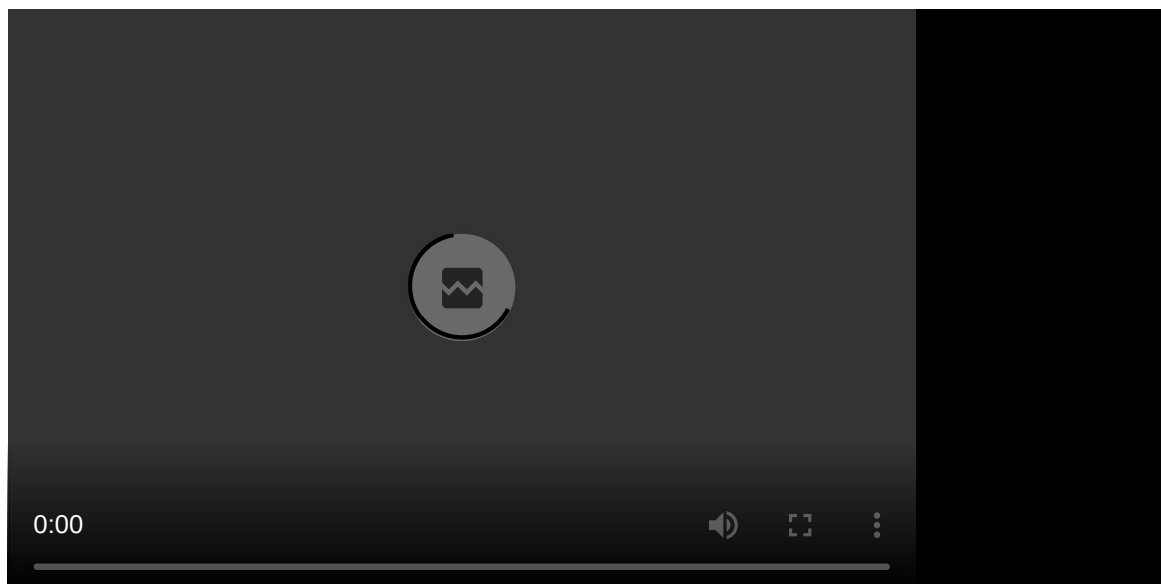
## Tracking Container Usage

Once you've completed the previous steps, you can begin tracking the Container usage. First, open the Maintenance Plan instance associated with your Container (in this example, `MaintenancePlan-0001-Container-0001-0001`).

Navigate to the Maintenance Schedule view and open the Maintenance Activities you've defined (such as `Activity 1` and `Activity 2`). Within each activity page, locate the Scheduling section under the Details view. Here, you'll see the associated events configured for each activity. Initially, before any Container operations occur, the Usage field will display a value of zero. For example, `Activity 1` will show the Usage as `CountOne at Dock: 0`, and `Activity 2` will show `CountOne at Undock: 0`.

To verify the tracking mechanism, navigate to `Container-0001` page and perform the operations you associated with the Maintenance Activities. Selecting **Dock** from the top ribbon will increment the Usage in `Activity 1` to `CountOne at Dock: 1`. Similarly, selecting **Undock** from the top ribbon will increment the Usage in `Activity 2` to `CountOne at Undock: 1`.

Watch the video below to see how to use this feature.





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